



Guam Interagency Coordinating Council
State Performance Plan (SPP)
Family Feedback Process

Purpose

An opportunity for **families** to provide input on Early Intervention Services and Support

SPP: Indicator 4

Percent of family participating in Part C who report that early intervention services have helped the family:

- A. Know their rights;
- B. Effectively communicate their children's needs;
and
- C. Help their children develop and learn.

A. Know Their Rights . . .

- Consent to services
- Examination of records
- Complaints, Mediation, Due Process Procedures

A. Know Their Rights . . .

- 13 parents received information on their rights
- 1 parent did not receive info on rights (from the beginning to current)
- GEIS was able to answer my questions
- GEIS paraphrased information to ensure that I understood my rights
- Language interpreter would help, ie Chuukese
- Recommend to identify children early and increase awareness for parents—increase child find and aggressive outreach; increase funding to support EI;

B. Effectively Communicate Their Children's Needs . . .

- Assessment
- Individualized Family Service Plan
- Transition

B. Effectively Communicate Their Children's Needs . . .

- Waiting for assessment (6 months) and still has not been done;
- Service provider is good; communicates well, nurturing, very positive, and how to reinforce information (11 families share this feeling)
- Need more information on therapy (OT/PT) and childcare

C. Help their Children Develop and Learn . . .

- Positive experiences with service provider, refreshed on information; communication is good (4 families share this experience)
- Through PTO programs/parent organizations can offer presentations in the schools within in villages to increase awareness among parents (3 parents involved in organizations)
- 9 parents feel that there is a need to increase parent organizations
- Topics for parent organizations: share types of services available during PTO; doctors/clinics could also share types of services available; GEIS could show videos on the different types of services in addition to the pamphlets: ways to start parent

SPP: Next Steps

- Provide input for the ICC to include in Guam's Annual Performance Report due in Feb. 2007.